

Questionnaire

Please complete all sections as comprehensively as possible. All supporting documentation copied and returned with the questionnaire.

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Please confirm the exact postal address of the property including the post code.	
Reason for your EPC	Sale of freehold
Length of occupation or ownership	Occupation Ownership Both years
Property type	Shop Factory Warehouse Restaurant Office If other please state
Detachment	Detached Semi-detached Terraced End-terraced Other If other please state
Original nature	Purpose built Converted
Age of property	Pre 1965 1965-1976 1977-1982 1983-1990 1991-1995 1996-2002 2003-2006 Post 2006 Or, if you have more specific information:
	Exact year Approximate year
Services present in the property	Main electricity
Location of main service points.	Please confirm location of the following services. If the information is not know please write not know:- Electricity meter(s) Electricity fuse board(s) Gas meter(s) Main water stop value (internal) LPG, Oil or similar



	Other
Have there been any alterations to the building or in the services such as heating?	Yes No Don't know Please state details in later questions.
Property size	
	m2sq.ft Don't Know
How do you know the property	
size?	Estimate Based on drawings Agents measurements Other If other please state
Please state the type and number of rooms in your	Type No
property.	Type No
	Type No
	TypeNo
	Type No
Please confirm the number of storeys.	Number of storeys
Please confirm whether there is a cellar or basement in this	Cellar:- Yes No Don't know
property	Basement:- Yes No Don't know
If a cellar or basement is present please confirm where	Where is it located
and how it is accessed.	How is it accessed
Planning & Building Regulations	
Is the property a listed building?	Yes No Don't Know
	If yes please confirm:-
	Grade 1 Grade 2* Grade 2
Is the property situated in a Conservation area?	Yes No Don't Know
Planning permissions	Date(s) of any planning permissions:-
	Details of work:-
	Local Authority planning reference number(s):-
Listed Building Consent	Date(s) of any Listed Building consent:-
	Details of work:-
	Local Authority planning reference number(s):-



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Conservation Area	Date(s) of any Conservation Area consent:-
	Details of works;-
Building Regulations	Local Authority planning reference number(s):-
	Date(s) of any building regulations approval:-
	Details of work:-
	Local Authority building regulations reference number(s):-
Alteration to the structure of the building	Yes No Don't Know
-	Date:-
	Details of works:-
	Where:-
Extensions	Yes No Don't Know
Extensions	Date:-
	Details of works:-
	Where:-
Refurbishment	Yes No Don't Know
	Date:-
	Details of works:-
	Where:-
Introduction of additional	Yes No Don't Know
insulation	Date:-
	Details of works:-
	Where,
	Where:-
Other Alterations	Yes No Don't Know
- CONTROL MINION	Date:-
	Details of works:-
	Where:-



Alternations to any of the services in the building.	
Heating	Yes No Don't Know
	Date:-
	Details of works:-
	Where:-
Ventilations	Yes No Don't Know
	Date:-
	Details of works:-
	Where:-
Air conditioning	Yes No Don't Know
	Date:-
	Details of works:-
	Where:-
Lighting	Yes No Don't Know
	Date:-
	Details of works:-
	Where:-
Other	Yes No Don't Know
	Date:-
	Details of works:-
	Where:-
Drawings & Floor Plans	
Do you have drawings or floor	
plans of the original building or any extensions or	Yes No Don't Know
alterations?	Copy attached Copy at Property Copy available elsewhere
	If elsewhere provide detail
Do you have specifications of works completed?	Yes No Don't Know
	Copy attached Copy at Property Copy available elsewhere
	If elsewhere provide detail



Do you have any old photographs of the property?	Yes No Copy attached Copy at Property Copy available elsewhere
	If elsewhere provide detail
Do you have any other information that may help?	Yes No Copy attached Copy at Property Copy available elsewhere
	If elsewhere provide detail
Health & Safety Information	
Do you have a Health & Safety statement or policy?	Yes No Don't Know Copy attached Copy at Property Copy available elsewhere
	If elsewhere provide detail
Do you have a Fire Safety Risk Assessment?	Yes No Don't Know Copy attached Copy at Property Copy available elsewhere
	If elsewhere provide detail
Do you have a risk assessment under the controls of Asbestos Regulations?	Yes No Don't Know Copy attached Copy at Property Copy available elsewhere
	If elsewhere provide detail
Any other relevant health and safety documentation?	Yes No Copy attached Copy at Property Copy available elsewhere
	If elsewhere provide detail
Please confirm whether our Assessor will require any special Personal Protective Equipment (PPE).	Yes No Don't know If you have answered yes please confirm:-
	Hard hat Boots or other footwear Overalls Mask
	Google/eye protection Gloves Other
	If other please specify
	Please provide further specific details for any of the above:-
Other health and safety issues our Assessor should be aware	
of. Working at height	Yes No Don't Know
	Details:-
Confined spaces	Yes No Don't know Details:-



Lone working	Yes No Don't know Details:-
Contamination	Yes No Don't know Details:-
Dangerous substances	Yes No Don't know Details:-
Other	Yes No Don't know Details:-
Our Inspection	
Please confirm best time to carry out our inspection?	Morning Afternoon Out of hours Other
Can we gain full access to the property?	Yes No Service No Service No Service No No Service No S
Please confirm whether you are happy for our Assessor to record images of the property?	Yes No
Are there sensitive areas that you would prefer our Assessor not to take photographs?	Yes No Please give details:-
Other professionals and maintenance personnel we may contact to ensure we obtain the most accurate information	
Architect	Yes No Telephone No. Email:- Address:-
Surveyor	Yes No Telephone No. Email:- Address:-
Heating Engineer	Yes No Telephone No. Email:-
Maintenance Company	Yes No



	Telephone No. Email:- Address:-
Other	Yes No Telephone No. Email:- Address:-
Are you happy for us to contact them direct? Construction of the property	Yes No
Construction of the property	
External Walls	Brick Concrete Steel Glass Asbestos Other Don't Know If other please specify
Wall Insulation	Yes No Don't Know Details including thickness :-
Documentary evidence available?	Yes No Copy attached Copy at Property Copy available elsewhere
Roof coverings	Tile Slate Steel Asbestos Felt Asphalt Other Don't Know If other please specify
Roof Insulations	Yes No Don't know Details including thickness :-
Documentary evidence available?	Yes No Copy attached Copy at Property Copy available elsewhere
Windows, glazing & emissivity	
Frames	Aluminium Hardwood Metal PVC Softwood Steel Other Don't know
Glazing	If other please specify



Emissivity of glass	Uncoated/Clear Tinted Low emissivity Other Don't know
Documentary evidence available?	Yes No Copy attached Copy at Property Copy available elsewhere
Floors	Solid Suspended Concrete Timber Other Don't Know
Floor Insulation	Yes No Don't know Details including thickness:-
Documentary evidence available?	Yes No Copy attached Copy at Property Copy available elsewhere
Heating In the Building	
Heating	Portable heaters Central heating using water radiators Central heating using water convectors Central heating using floor heating Central heating using air distribution Other room heaters – fanned Other room heaters – unfanned Unflued radiant heater Flued Radiant heater Multi burner radiant heater Flued forced convection air heater Un-flued forced convection air heater Other
Documentary evidence available? (example maintenance log, operating manual, manufacturers information, specifications etc.)	If other please specify Yes No Copy attached Copy at Property Copy available elsewhere If elsewhere provide detail



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Heating Source	Low temperature (or pressure) hot water Boiler
	Direct or storage electric heaters
	Un-flued radiant heater
	Unitary radiant heater
	Radiant heater
	Air heater
	Unflued gas warm air heater
	Heat pump air source
	Heat pump ground or water source
	Room heater
	District heater
	Other None Don't know
	If other please specify
Documentary evidence available? (example maintenance log, operating manual manufacturers	Yes No Copy attached Copy at Property Copy available elsewhere
manual, manufacturers information, specifications etc.)	If elsewhere provide detail
Does any part of the heating system attract Enhanced Capital Allowance?	Yes No Don't Know Details:-
Was it installed on or before 1988?	Yes No Don't Know
Do you know the effective heat generating seasonal efficiency?	Yes No Don't Know
Do you know the generator radiant efficiency?	Details:-
radiant emolency :	Yes No Don't Know
	Details:-
Flue Type	Natural Gas LPG Biogas Oil Coal Biomnass Grid Supplied Electricity Anthracite Waste Heat Smokeless Fuel(including coke) Duel Fuel Appliances (mineral & wood) Other Don't Know
	If other please specify



Combined Heat & Power (CHP)	Present in property Yes No Don't Know If Yes Flue Type Natural Gas LPG Biogas Oil Coal Anthracite Smokeless fuel (inc. Coke) Duel Fuel Applicances (mineral & wood) Biomass Other Don't Know If other please specify Don't Know Electrical efficiency Don't Know Building space heat supplied % Don't Know Building DHW supplied Mon't Know
Documentary evidence available? (example maintenance log, operating manual, manufacturers information, specifications etc.)	Yes No Copy attached Copy at Property Copy available elsewhere
Conditioning & Cooling Systems in the Building	
Air conditioning Documentary evidence available? (example maintenance log, operating	System in building Yes No Don't Know If Yes Output:KW Don't Know Fixed position Yes No Don't Know Split or multi-split system Single room cooling system Other If other please specify Yes No Copy attached Copy at Property Copy available elsewhere
manual, manufacturers information, specifications etc,)	
Heat Source	Direct or storage electric heaters Heat pump: air source
	LTHW boiler Unitary radiant heater Radiant heater Unflued radiant heater Direct gas firing Don't Know
Documentary evidence available? (Example maintenance log, operating manual, manufacturer's information, specifications etc.).	Yes No Copy attached Copy at Property Copy available elsewhere



Fuel	Natural Gas
Ventilation & System Adjustment	
Documentary evidence available? (example maintenance log, operating manual, manufacturers information, specifications etc.)	Heat recovery system in building Yes No Don't Know If yes please confirm heat recovery seasonal efficiency
Duct work	Has the duct work been leakage tested Yes No Don't Know If yes, does it meet CEN classifications Yes No Don't Know If yes, is it:- Class B Yes No Don't Know Class A Yes No Don't Know Don
Documentary evidence available? (example maintenance log, operating manual, manufacturers information, specifications etc,)	Yes No Copy attached Copy at Property Copy available elsewhere
AHU Leakage (Air handling unit) Documentary evidence available? (example	Does the AHU meet CEN leakage standards Yes No Don't Know If yes, is it:- Class L1 Yes No Don't Know Class L2 Yes No Don't Know Class L3 Yes No Don't Know Class worst than L3 Yes No Don't Know Yes No Copy attached Copy at Property Copy available elsewhere
maintenance log, operating manual, manufacturers information, specifications etc,)	If elsewhere provide detail
Specific Fan Power For the System	Do you know the SFP for the system Yes No Don't Know If yes, specific fan powerW/I/s



Documentary evidence available? (example maintenance log, operating manual, manufacturers information, specifications etc.)	Yes No Copy attached Copy at Property Copy available elsewhere
Auxiliary Energy for fanned warm air heaters	Do you know this information Yes No Don't Know
	If yes, please confirm:-
	Auxilliary Energy for fanned warm air heaters KWh auxilliary energy/KWh heating
Documentary evidence available? (example maintenance log, operating	Yes No Copy attached Copy at Property Copy available elsewhere
manual, manufacturers information, specifications etc,)	If elsewhere provide detail
Metering & Testing (M & T)	Does the system have provision for metering Yes No Don't Know
	If you have answered yes does the M & T system have an alarm for out of range values Yes No Don't Know
Documentary evidence available? (example	Yes No Copy attached Copy at Property Copy available elsewhere
maintenance log, operating manual, manufacturers information, specifications etc,)	If elsewhere provide detail
System Controls	Please confirm which controls are fitted, if any:-
	Central time Control Yes No Don't Know
	Optimum start/stop control Yes No Don't Know
	Local time control (i.e.room to room) Yes No Don't Know
	Local temperature control (i.e. room to room) Yes No Don't Know
	Weather compensation control Yes No Don't Know
Documentary evidence available? (example maintenance log, operating manual, manufacturers	Yes No Copy attached Copy at Property Copy available elsewhere
information, specifications etc,)	If elsewhere provide detail
Hot Water System	
Hot water system type and age	Please confirm type of hot water system:-
	Dedicated DHW boiler Stand-alone water heater
	Instantaneous DHW only Instantaneous combi
	Heat pump Other Don't Know
	If other please specify
	Is the generator later than 1998 Yes No Don't Know
Documentary evidence available? (example maintenance log, operating	Yes No Copy attached Copy at Property Copy available elsewhere
manual, manufacturers information, specifications etc,)	If elsewhere provide detail



Hot water system flue type	Please confirm hot water system flue type:-						
	Natural Gas LPG Biogas Oil L						
	Grid supplies Electicity Other Don't Know						
	If other please specify						
Efficiency and Storage	Do you know the effective heat generated seasonal efficiency?						
	Yes No Don't Know						
	Is the system a storage system?						
	Yes No Don't Know						
	If yes please confirm the storage volume in litres Don't Know						
	If yes please confirm the storage losses in MJ/month Don't Know						
Documentary evidence available? (example maintenance log, operating manual, manufacturers	Yes No Copy attached Copy at Property Copy available elsewhere						
information, specifications etc.)	If elsewhere provide detail						
Secondary Circulation	Does the system have secondary circulation? Yes No Don't Know						
	Circulation losses W/m Don't Know						
	Pump power KW Don't Know						
	Loop length m Don't Know						
	Time Control on secondary circulation Yes No Don't Know						
Documentary evidence	Yes No Copy attached Copy at Property Copy available elsewhere						
available? (example maintenance log, operating manual, manufacturers information, specifications	If elsewhere provide detail						
etc,) Renewable Energy Systems							
3, -,							
Solar Thermal Hot Water	Present at property? Yes No Don't Know						
	If yes name of the system Don't Know						
	Which hot water system is it connected to: Don't Know						
	Area of the solar collectorm2 Don't Know						
	Orientation:- N NE E SE S SW W NW Don't Know						
	Inclination degree:- 0						
Documentary evidence available? (example	Yes No Copy attached Copy at Property Copy available elsewhere						
maintenance log, operating manual, manufacturers information, specifications etc,)	If elsewhere provide detail						
Solar Photo-Voltaic (SPV)	Present at the property Yes No Don't Know						



	If yes name of system Don't Know						
	Type:- Monocrystalline sillicon Polycrystalline sillicon						
	Amorphous sillicon Other thin film type						
	Area of the solar collectorM2 Don't Know						
	Orientation:- N NE E SE SE SW W NW Don't Know						
	Inclination degree:- 0						
Documentary evidence available? (example maintenance log, operating manual, manufacturers information, specifications	Yes No Copy attached Copy at Property Copy available elsewhere						
etc,)	If elsewhere provide detail						
Wind Turbines	Present at the property Yes No Don't Know						
	If yes please confirm terrain type:-						
	Smooth flat country (no obstacles) Farm land with boundary hedges						
	Suburban or industrial area Urban with average building height less than 15m Don't Know						
	Horizontal axis:-						
	Diameter of bladesm Don't Know						
	Height to the hubm Don't Know						
	Vertival axis:-						
	Swept aream2 Don't Know						
	Height to the geometric centre m Don't Know						
	Power output at rated wind speed KW Don't Know						
Documentary evidence available? (example	Yes No Copy attached Copy at Property Copy available elsewhere						
maintenance log, operating manual, manufacturers information, specifications etc.)	If elsewhere provide detail						
Ventilation & Exhaust							
Destratification Fans							
	Present at property? Yes No Don't Know						
Documentary evidence available? (example	Yes No Copy attached Copy at Property Copy available elsewhere						
maintenance log, operating manual, manufacturers information, specifications etc,)	If elsewhere provide detail						



Mechanical supply ventilation	Present at property? Yes No Don't Know
	If yes please confirm
	Any mechanical supply vents Yes No Don't Know
	Supply specific fan power W/l/s Don't Know
	Demand control ventilation Yes No Don't Know
	Activity requires high pressure drop air treatment Yes No Don't Know
	Heat recovery present Yes No Don't Know
	Heat recovery seasonal efficiency ratio Don't Know
Documentary evidence available? (example maintenance log, operating	Yes No Copy attached Copy at Property Copy available elsewhere
manual, manufacturers information, specifications etc,)	If elsewhere provide detail
Mechanical Exhaust	Present at property? Yes No Don't Know
	If yes please confirm
	Local mechanical exhaust system Yes No Don't Know
	Extract rate I/s/m2 Don't Know
	Exhaust specific fan power W/I/s Don't Know
	Scope of extract system:-
	Extract system serving multiple spaces Yes No Don't Know
Documentary evidence available? (example maintenance log, operating manual, manufacturers information, specifications	Extract system serving one room Yes No Don't Know Yes No Copy attached Copy at Property Copy available elsewhere If elsewhere provide detail
etc,)	
Lighting	
Lighting – Full Survey	Full lighting design carried out Yes No Don't Know
	Total Wattage W Don't Know
	Total design illuminanceLux Don't Know L
Documentary evidence available? (example	Yes No Copy attached Copy at Property Copy available elsewhere
maintenance log, operating manual, manufacturers information, specifications etc,)	If elsewhere provide detail
Lamp Types	Tungsten lamp Yes No Don't Know
	If yes please confirm location
	Metal halide Yes No Don't Know
	If yes please confirm location
	Fluorescent (no detail) Yes No Don't Know
	If yes please confirm location
	Compact fluorescent Yes No Don't know



Documentary evidence

maintenance log, operating manual, manufacturers information, specifications

available? (example

Display Lighting & Air

Documentary evidence

manual, manufacturers information, specifications

available? (example maintenance log, operating

etc,)

Extracting

etc,)

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If yes please confirm location ___ T8 (25mm diameter) tri-phosphor Yes No Don't Know Coated fluorescent tube, high Frequency ballast If yes please confirm location Yes T8 (25mm diameter) halo-Nο Don't Know phosphate Coated fluorescent tube, high frequency ballast If Yes please confirm location _ Don't Know T8 (25mm diameter) halo-Yes Nο Phosphate coated, fluorescent Tube, standard ballast If yes please confirm location _ T12 (37mm diameter) Yes Don't Know Halo-phosphate coated Fluorescent tube If yes please confirm location _ T5 (16mm diameter) Don't Know Yes No Tri-phosphor coated Fluorescent tube High frequency ballast If yes please confirm location _ High pressure sodium Yes No Don't Know If yes please confirm location _ Don't Know High pressure mercury Yes Nο If yes please confirm location ___ Yes No Don't Know Other If yes please confirm type ___ Location _ Copy attached Copy at Property Copy available elsewhere No Yes If elsewhere provide detail ___ Does display lighting use energy efficient lamps Yes No Don't Know If yes please confirm location Don't Know Lumens per circuit wattage/unit ____ Yes L No 🔲 Don't Know Air extracting luminaries fitted If yes please confirm location Copy attached Copy at Property Copy available elsewhere No Yes If elsewhere provide detail _____



Lighting Control								
Local Manual Switch	Present in property Yes							
Documentary evidence available? (example maintenance log, operating manual, manufacturers information, specifications etc,)	If yes please confirm location Yes No Copy attached Copy at Property Copy available elsewhere If elsewhere provide detail							
Display Lighting	Time switch for display lighting Yes No Don't Know							
	Туре							
	Hours off:hrs Don't Know							
	Fraction off:% Don't Know							
Documentary evidence available? (example maintenance log, operating manual, manufacturers	Yes No Copy attached Copy at Property Copy available elsewhere							
information, specifications etc,)								
Photoelectric Options	Photoelectric controls Yes No Don't Know							
	If yes please confirm location							
	Switching Yes No Don't Know							
	If yes please confirm location							
	Dimming Yes No Don't Know							
	If yes please confirm location							
	Different sensor to control the Yes No Don't Know Back half of the zone							
	If yes please confirm location							
	Stand-alone sensors Yes No Don't Know If yes please confirm location							
	Addressable system Yes No Don't Know							
	If yes please confrim location							
	Do you know the parasitic power of the photoelectric device Yes No Don't Know							
Documentary evidence available? (example	Parasitic power W/m2							
maintenance log, operating manual, manufacturers information, specifications	Yes No Copy attached Copy at Property Copy available elsewhere							
etc,)	If elsewhere provide detail							
Occupancy Sensing	Present at property Yes No Don't Know							
	If yes please confirm location							
	Manual on/off and external Yes No Don't Know							
	If yes please confirm location							



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	Auto on dimmed	Yes		No		Don't Know	
	If yes please confirm location						
	Auto on/off	Yes		No		Don't Know	
	If yes please confirm location						
	Manual on dimmed	Yes		No	Ш	Don't Know	
	If yes please confirm location						
	Manual-on auto-off	Yes		No		Don't Know	
Documentary evidence	If yes please confirm location						
available? (example maintenance log, operating	Yes No Copy attached Copy at Property Copy available elsewhere						
manual, manufacturers information, specifications etc.)	If elsewhere provide detail						
Questionnaire completed by:-							
Signature							
Print Name							
Date							
Please confirm:-							
Owner Occupier	Agent Representative Other, ple	ase spe	cify				